

OUR VALUES AND CULTURE

We do....

We don't....

PEOPLE COME FIRST

Everyone goes home safely

*we look after each other
we follow our H&S rules
we protect each other's work life balance*

*we don't take H&S shortcuts.
we don't overwork our people
we don't tolerate drug/alcohol impairment*

Everyone gets opportunity

*we create development opportunities
we coach and grow our team's capability
we seek out people's input/ideas*

*we don't pigeon hole people
we don't neglect our people's ambitions*

We have fun together

*we celebrate our wins
we enjoy each other's company*

WE GO THE EXTRA MILE

We exceed our customers' expectations

*we partner with our customers
we ensure we understand their needs
we deliver in full, on time, to specification
we add value wherever we can
we look for their feedback*

*we don't avoid the 'hard' conversations
we never badmouth the customer*

We care for our environment

we leave things as we found them, or better

WE ACT LIKE OWNERS

We take pride in our efforts

*we work to grow Filtec's reputation
we think long term
we take responsibility for the whole business*

we never shift blame

We're smart with our resources

*we plan carefully. We're well organised
we look after our equipment and assets*

we don't waste time, resources or money

We can be trusted

*we do what we say we'll do
we tell the truth*

*we don't hide behind our contract
we don't take advantage of our customers*

THERE'S ALWAYS A BETTER WAY

We love to innovate

*we think before we start
we question the status quo
we encourage our team to challenge*

*we don't follow the trend
we don't do 'cookie cutter' work*

WE ARE ALL FILTEC

We work as one team

*we work for the wider team's success
we proactively share information
we work hard on communication*

*we don't act selfishly
we don't let each other down*

We work hard for each other

*we show each other respect
we set high standards
we lead by example
we give our personal best every day
we help each other succeed*